

Terms and conditions:

- 1 By purchasing from this site you agree to these terms and conditions.
- 2 Please do not place an order on this site unless you are attending the colleges in question.
- 3 All kits will be delivered to your college.
- 4 All payments are processed [securely by Paypal](#)
- 5 We will endeavour to deliver all kits ordered before 31st August in time for the start of your course.
- 6 For all orders placed after 31st August please allow 14 - 21 days for delivery.
- 7 In the unlikely event of shortages you must notify Rendezvous Hairdressing Supplies Ltd within 7 days of receiving your order.
- 8 In the unlikely event that you receive a faulty product, we will happily exchange it within 30 days provided we have been notified in writing within 7 days of receipt of goods. All returned items should be sent by secure insured post or carrier to Rendezvous Hairdressing Supplies Ltd, Radford Mill, Garden Street, Nottingham, NG7 3HD.
- 9 Your details collected will only be used in relation to this purchase and will not be passed to any third party

Returns Policy

Regulations provide a cooling off period and an unconditional right to cancel during that period. The cooling off period begins as soon as the order has been made and is seven working days after the day of the receipt of goods. Customers must inform us in writing - by letter, fax or email - of their decision to cancel. Any money will be reimbursed before the statutory period of thirty days providing goods are returned intact and as sold.

All goods returned after this period will be subject to a 15% restocking charge.

Your rights to return goods are protected under the EU Distance Selling Directive which can be found at <http://www.hmso.gov.uk/si/si2000/20002334.htm>